

## Introduction

**T**his user manual is designed to help you to get the most from your Neil Pryde sails. Whether you are a cruising or racing sailor, investment in sails is an important aspect of your sailing program. We want you to have all the information you need to get top performance.

Neil Pryde operates from a centralized loft. We rely on an extensive worldwide network of sail consultants to service our customers needs. Our consultants will help you get the most from your relationship with Neil Pryde.

## Warranty

**Y**our new Neil Pryde sail come complete with a two year guarantee. In your owner's kit is a Customer Service Questionnaire and warranty card. You should fill this out and return this back to our International Design and Sales office. We will then register your purchase. We have a very thorough system for tracking design manufacturing details against your registration number. Our warranty covers workmanship and materials under normal use. We reserve the right to withdraw warranty if we feel the sail has been abused.

### ***Satisfaction Guaranteed***

At Neil Pryde Sails we aim to give our customers complete satisfaction, If, after you have used the sail, there is any reason you are at all unhappy, please do not hesitate to contact either you local Neil Pryde sail consultant. or the International Design and Sales office. We guarantee your complaint will be investigated quickly and the appropriate action taken.

### ***Let's Hear from You***

The response from our customers is vital if we are to continue to develop the finest sails available. Your impression of our company and our products will help us to give you even better products and better service.

### ***Change of Address***

Should you change your address, please advise us so that we can continue to inform you of the latest happenings at Neil Pryde.

***We wish you good sailing...***

***Bon voyage!***

**Neil Pryde Sails**

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